

MY23 Fetch+2 FAQ

What is the difference between the current frame compared to the previous version?

None. This is a new model for 2022.

What grade of aluminum is used on this bike?

Alpha Gold Aluminum

What is the maximum tire size with and without fenders?

The new Fetch+2 will accommodate 20x2.35 with and without fenders

What is the maximum chainring size? Minimum?

Max and minimum are 46T

Does it have any accessory mounts (kickstand, racks, fenders)?

The Fetch+2 comes equipped with:

- Dual-Leg Center Kickstand
- Footrests

This bike has compatible accessories. They are:

- The Family Kit (Safari Bar, 2 Seat Pads, Backrest Pad, Foot Guards)
 - SKU: 5269849
- Front and Rear Fenders (Comes in 4 colors)
 - Fender Trek Fetch+ 2 Set (Black) – 5289942
 - Fender Trek Fetch+ 2 Set (Navy) – 528994
 - Fender Trek Fetch+ 2 Set (Viper Red) – 52899424
 - Fender Trek Fetch+ 2 Set (Juniper) - 52899424
- Front Pannier Baskets and Rack Kit (Comes in 4 colors)
 - Front Pannier and Rack Kit (Black) – 5269851
 - Front Pannier and Rack Kit (Navy) – 5289690
 - Front Pannier and Rack Kit (Viper Red) – 5289691
 - Front Pannier and Rack Kit (Juniper) - 5289692
- Rear Pannier Baskets (Comes in 4 colors)
 - Rear Pannier Kit (Black) – 5289687
 - Rear Pannier Kit (Navy) – 5289688
 - Rear Pannier Kit (Viper Red) – 5289689
 - Rear Pannier Kit (Juniper) - 5289689

How much weight can I carry?

Weights are broken down by both total and by accessory:

- Total carry weight (Rider + Cargo) is **200kg (440lbs)**
- Front Panniers can carry **9kg total (20lbs)**

- Rear Panniers can carry **72kg total (159lbs)**
- Rear Rack is rated for **72kg (158lbs) (36kg (79lbs) per passenger)**

What lights are compatible?

It comes with preinstalled front and rear lights that are connected to the Bosch Powerpack.

How many kids can I carry?

Fetch+ 2 is designed to carry 1-2 kids in or out of child seats.

Is it compatible with child seats?

Yes. The rear rack can accommodate 2 child seats without adapters.

What child seats work on the Fetch+2?

We've tested both the Thule Yepp Maxi and Burley Dash and they are both compatible.

What is the hub spacing? Axle size?

Boost 148 x 12mm

What is the rear brake mount and max rotor size?

Post Mount with 180mm rotors

How many water bottle mounts are on the frame?

One on the down tube.

What is the warranty period on the frame, fork, parts?

Standard Trek Warranty

What headset standard is used?

Integrated/Drop in style

Which electric system is on this bike?

The drive system on Fetch+2 is the new Bosch BES3 Smart System. We use the Bosch Cargo drive unit that offers a whopping 250Watt, 85Nm of torque. Max. support is 20mph.

What is the battery size?

It comes with a Bosch 500wh PowerTube housed in the downtube.

Can I add a second battery?

Yes, we will have a Range Boost option available. Please contact your local Trek retailer for more information.

How do you charge the battery?

The battery charges much like a smartphone does. Plug the Bosch standard charger into a wall outlet and connect it to the plug on the side of the seat tube, or simply remove the battery and plug it in. All five green LEDs will light up when the battery is fully charged.

What is the range of the battery?

The battery's range will be determined by several variables, including terrain, wind, rider weight, and riding preferences. Bosch has a handy e-bike range calculator that will help you estimate range for specific riding conditions. [Hyperlink "Range Cockpit" <https://www.bosch-ebike.com/en/service/range-cockpit/>]

How long does it take to charge the battery?

Depending on the remaining charge of the battery it takes up to:

500Wh: 4.5 Hours for a 100% charge, 2 Hours for a 50% charge.

Using a 4A charger

Can I take the battery out?

Yes, that battery can be taken out of the bike.

What controller / display?

Fetch+4 uses the smart LED remote that is super intuitive to operate and has a compact design. We have paired it with the smartphone grip that can turn your phone into a smart display by using the eBike Flow app.

Do all phones fit?

Most smartphones will fit the Smart Phone mount. Only the ones that do have the wireless charge capability will be charged.

What wheel size does Fetch+2 have?

20" front and rear wheels

Where can Fetch+ 2 be serviced?

Trek retailers with Trek Certified Expert Technicians or Bosch Certified Technicians have the tools and expertise to work on the Bosch system.